



Group Tour Planner

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All information is subject to change without notice.

General Information



Contact Information

Press Kit and Images

Store Locations and Hours

Transportation

Parking

Motor Coach Loading/Unloading & Parking

In-Store Visitor Services

General Information

Contact Information

Tourism Sales & Marketing: 312-781-4699
Tourism Sales & Marketing Fax: 312-781-5407
E-mail: visitmacys.chicago@macys.com
Website: www.visitmacyschicago.com
Visitor Center: 312-781-4483

Press Kit and Images

Prepared editorial text @maycs.com/pressroom. High-resolution and low-resolution images may be downloaded for use.
www.visitmacyschicago.com

Store Locations and Hours*

Macy's on State Street

111 N. State Street Monday–Saturday: 10am–8pm
Chicago, IL 60602 Sunday: 11am–6pm

Located between Randolph and Washington, and between Wabash and State Street

Visitor Center – 7th Floor
Phone: 312-781-4483

Macy's

835 N. Michigan Avenue Monday–Friday: 10am–9pm
Chicago, IL 60611 Saturday: 10am–10pm
Sunday: 11am–7pm

Located in Water Tower Place on Michigan Avenue between Delaware and Walton Place

Phone: 312-335-7787

*Extended store hours during holiday season and selected special events throughout the year

Transportation

Chicago Transit Authority 888-YOUR-CTA

- Red Line
- Blue Line (Washington)
- Brown Line (Randolph/Wabash)
- Green Line (Randolph/Washington)
- Orange Line (Randolph/Wabash)

Regional Commuter Trains 312-322-6777

- From south suburbs and Indiana
Randolph Street Station at Michigan Avenue
- From southwest and west suburbs
Union Station on Canal Street at Adams
- From west, northwest suburbs and Wisconsin
Ogilvie Transportation Center on Madison at Canal Street

Parking

State Street

InterPark, 164 South Wabash
(enter on Randolph between Wabash and State)

Water Tower

Standard Parking, 111 E. Chestnut Street
(enter on Chestnut)

general information continued

Motor Coach Loading / Unloading & Parking

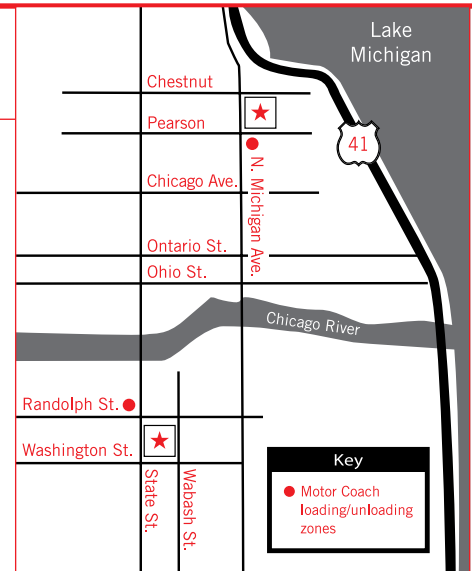
State Street

Authorized motor coach loading/unloading zone is on Randolph at State Street, on the northwest corner (Randolph is one-way westbound). Check parking locations below for construction or temporary changes.

Water Tower

Authorized motor coach loading/unloading zone is located on Chestnut Street (one-way westbound) or Pearson (one-way eastbound).

For authorized motor coach parking locations, log onto <http://www.choosechicago.com>



In-Store Visitor Services

Destination Brochure, Macy's on State Street

An overview of shopping, history, architecture, dining, signature events and visitor services at this Macy's flagship store. The brochure includes a voucher for the Macy's visitor savings pass or savings cards with appropriate visitor identification. Quantity distribution is available in advance of arrival.

Macy's Visitor Savings Pass - Savings Cards

Macy's recognizes visitors coast to coast by offering them a special savings pass valid for 10% off qualifying purchases for domestic and international visitors. Quantity distribution is available in advance of arrival. Out of state identification may be required.

Shipping

Macy's Wrap & Send department expertly packs and sends Macy's purchases anywhere in the world.

Macy's By Appointment®

Personal shopping professionals assist in making purchases of all kinds on a complimentary appointment basis. Please call Macy's By Appointment® at 312-781-3088 for State Street location.

Macy's Express

Sales associates throughout the store are linked to the Express desk, which assists guests in locating, purchasing and delivering merchandise found throughout our 800,000 square feet of retail space. For more information, please call Macy's Express at 312-781-4884 for State Street location.

Visitor Center – State Street Store

Located on the 7th floor, our staffed Visitor Center is the in-store source for information on products and services. Complimentary self-guided audio tours based on availability and seasonal guided tours for guests are available year-round through the Visitor Center. Complimentary coat and luggage check are offered year-round at State Street.

Self-Guided Audio Tours 7th floor, Visitor Center

Year-round, visitors may take a self-guided, self-paced audio tour of the flagship icons: The Great Clocks, The Tiffany Ceiling and The Walnut Room based on availability.

Shopping



Shopping Inside the State Street Store

One-Of-A-Kind Shops

Chicago Favorites

Features

Shopping Inside the State Street Store

One-Of-A-Kind Shops

Macy's brings premier shops from around the globe to Chicago.

Art of Shaving 1st floor

The Art of Shaving, a happening new "barber spa" boutique, offers high-quality men's skin care products.

Levenger Shop 1st floor

Find clever reading, writing and office products available from one of the United States' premier catalogs.

Thomas Pink® Shop 1st floor

Thomas Pink® is one of the leading British luxury brands of luxury shirts, ties and accessories for men and women.

Designers of Chicago 3rd floor

Macy's presents 20 world-class women's apparel and accessory collections by Chicago-based fashion designers which are located within their respective departments throughout the store. The assortment includes a dazzling collection of women's apparel, handbags, jewelry, accessories and men's neckwear.

Chicago Favorites

Favorite local stores offered under one roof provide a unique taste of Chicago.

Barbara's Bookstore Lower level

Chicago's favorite bookstore brings its passion for reading to Macy's.

Merz Apothecary 1st floor

Discover Chicago's genuine apothecary with an old-world flavor featuring hard-to-find products.

Wrigleyville Sports Shop Lower level

Sports fans will cheer the 900 square feet of sports merchandise featuring Chicago teams.

Features

Macy's showcases its own unique attractions.

Culinary Studio 7th floor

Culinary Studio guests can see personal appearances by Macy's Culinary Council members and other high-profile chefs, year-round cooking classes, demonstrations and special events in this state-of-the-art 4,200-square-foot studio.

Kiva Beauty Bar 1st floor

On-demand manicures and pedicures.

Kiva Salon & Spa 5th floor

The salon and spa pampers men and women with services from hair design and color to massage and skin treatments.

Trend House 8th floor

Each year, members of Macy's interior design staff design the 2,500-square-foot Trend House that showcases the latest trends in lifestyle, color, fabric and furniture design.

28 Shop® 3rd floor

Established in 1941, this haute couture shop originally housed 28 dressing salons. Christian Dior and a very young Yves Saint Laurent made their first trip to America in 1957 to visit the 28 Shop®.

Travel Planning for Groups



Planning a Group Visit

Guided Tours

Fee-Based Programs for Groups

Beauty and Fashion

Home

Food and Wine

Group Dining

Group Reservations

On-Own Dining

Chicago Group Packages

Planning A Group Visit

Regardless of the primary interest of the group, Macy's on State Street has a variety of tours, programs and meal options to combine with the always-popular activity: SHOPPING!

Here are some planning tips:

Time

Most activities scheduled for groups at Macy's are 45–90 minutes. You can combine activities to develop a half-day to full-day program.

Budget

Tour options available at Macy's are \$5.00 per person inclusive.

Fee-based programs range from \$15 per person inclusive to \$60+ per person inclusive. There are programs in every price range and for every interest. Programs include a private presentation and refreshments.

Meals

Do you want to include a meal or refreshment break in your program? Lunch and Dinner are available year-round in the Walnut Room or the state-of-the-art Culinary Studio. If you're looking for a dining venue for on-your-own dining with menu and price diversity, additional dining options from a quick hot dog to cooked-to-order grill and salads are available.

Frequent Guest?

If you plan a visit to the State Street Store frequently, consider changing the tour or adding a program. Groups love to discover everything NEW about Macy's.

We've created some sample itineraries that have been a big hit with groups. Use one of ours or create your own...it's fun to see how many unique programs you can create using our expansive merchandise, shops, personnel and spaces.

Sample Themed Itineraries			
Time	Option A: Macy's Flagship Fun	Option B: Home Trends	Option C: Beautiful
10–11am	Macy's Flagship Tour (Fee-based)	Identifying Your Decorating Personality (Fee-based)	Window Magic Tour (Fee-based)
11:15am–12:15pm	Shopping on Own Lunch in Walnut Room	Shopping on Own	Shopping on Own
12:15–1:45pm		State Street Favorites Cooking Demonstration in Culinary Studio (Fee-based)	Lunch in Walnut Room
2–3pm	Cooking with Frango® in Culinary Studio* (Fee-based)	Trend House Tour (Fee-based)	Beauty Break (Fee-based)

*Guests participating in the "Cooking with Frango®" culinary cooking class enjoy dessert during the class after lunch. The Walnut Room lunch price can be adjusted because guests do not eat dessert with lunch. The adjusted lunch price is only available in conjunction with the "Cooking with Frango®" program.

Guided Tours

Macy's Flagship Tour*

A history and architecture tour of the historic State Street store, the world's second-largest department store, highlights the breathtaking Tiffany vaulted ceiling, the iconic Great Clocks, the graceful Burnham fountain and the world-renowned Walnut Room restaurant. Duration: 45 minutes. Departs from Randolph and State Street entrance (designer handbags).

The Trend House

Each year since 1937, members of the interior design staff design the 2,500-square-foot Trend House. Located within the 8th floor furniture department, the Trend House is transformed to reflect the most current lifestyle trends in color, fabric and furniture design. Tours available seasonally. Opening and closing dates vary. Duration: 45 minutes. Departs from 7th floor Visitor Center.

Window Magic Tour

Macy's creates hundreds of eye-catching window displays each year, some planned more than a year in advance and requiring hundreds of hours to produce. Learn how a special team of visual stylists works to create displays ranging from romantic Valentine-themed windows to the famous animated holiday displays. The Window Magic tour allows you behind-the-scenes access to a special Chicago tradition in retail creativity. Tours available year-round based on availability. Duration: 45 minutes. Departs from 7th floor Visitor Center.

Holiday Traditions*

Each year, throughout the store and in animated windows, a new Christmas theme comes to life, awakening the spirit of the season for visitors. Past years' themes include *'Twas the Night Before Christmas*, *Harry Potter and the Sorcerer's Stone*, *The Grinch Who Stole Christmas* and *Paddington Bear*. This tour includes the animated store window displays and elaborate main aisle theme displays. Finally, marvel at the 2-story Great Tree dressed with 15,000 dazzling lights and 1,200 themed ornaments in the world-famous Walnut Room. The historic Chicago icons, Uncle Mistletoe and Santabear are included in the narrative. Tours available during November and December. Duration: 45 minutes. Departs from Randolph and State Street entrance (designer handbags).

Policies and Procedures for Guided Tours

Tours are offered at State Street year-round. Advance reservations are required and are based on availability. Blackout dates apply. \$5.00 per person fee for all tours. Adult groups can consist of 15–30 individuals. Larger groups must be divided into smaller groups in order to be accommodated. Tours are 45 minutes. Groups reserving tours without meal service will be scheduled for 3pm daily. Fee-based tours require final guarantee and non-refundable payment 2 weeks prior to arrival.

Fee-based Programs For Groups

Beauty and Fashion

Beauty Break

Hosted by beauty specialists from Estée Lauder, a “Beauty Break” introduces participants to the latest looks, makeup applications and skincare innovation. After the presentation, makeup and skincare associates will offer individual consultations at their sales counter.

Estée Lauder Learn all about the newest and greatest Estée Lauder has to offer for the season in skincare, makeup and fragrance. Customized programming is available. Estée Lauder’s beauty specialists will recommend products specifically to fit participants’ lifestyle and interests, as well as products great for gift giving. Watch as makeup artists put the finishing touches on a few lucky participants. It is their day to enjoy Estée Lauder.

Fashion Trends

Always in time for your group planning cycle, Macy’s introduces wardrobe solutions to problems that plague everyone depending on time of year, trend, season and profession. You know your group; choose the best program for them!

Building a Wardrobe Things you MUST have!
Just the basics. Selection of suits, dresses, purses, shoes and accessories to get you started.
Long live the classics.

Career Dressing Creating an Image
Things that say “I feel great!” The presentation suit, great blouse and the added touch of coordinating earrings, necklace and scarf. Remember the stylish briefcase!

Day to Evening Black Suit Plus
Take the black suit and change accessories and shoes for a night on the town.
Great for travelers and people on the go!

Holiday Dressing Semi-formal to Black Tie
Dressing for the occasion from a casual outdoor party to a formal wedding.
What’s acceptable and what’s not.

Traveling Light Mix and Match
You don’t need shoes for every outfit.
Complementary pieces that can be mixed and matched and always look good.

Accessories Make the Look Scarves, Shoes, Purses, Jewelry
Take that one last look in the mirror and see what’s missing.
Accessory must-haves for the season and as a staple in the wardrobe.

Trends for the Season Fall, Spring, Holiday
From cruise wear to career dressing and everything in between!
Preview what’s hot for the season in apparel and accessories.

Business Casual Basics Yes and No list: What does the company policy say?
Ideas on looking great but being casual.

continued on next page

Fee-based Programs For Groups continued

Beauty and Fashion

On-Floor Shopping Party A shopper's dream come true!

Spend two hours with Macy's Personal shoppers, pick-me-up refreshment, expedited purchasing AND a \$25.00 Macy's Gift Card. Minimum 25 persons.

Good Morning Shoe Diva

Pre-opening shopping opportunity offered in the 4th floor shoe department only from 8am - 10am. All other store departments remain closed. All morning menu options available.

On the Go

Offered for 2 hours with disposable service during store hours. Meet Macy's Personal Shoppers, grab a drink and a snack and hit the racks running!

Morning Menu: Regular and decaf coffee, assortment of gourmet pastries, juices and Macy's bottled water.

Afternoon Menu: Gourmet snack mixes, spiced nuts, Frango Mint chocolates, assorted soft drinks and Macy's bottled water.

Nosh and Network

Offered for 2 hours with china service during store hours. Consider this home base for comfort and conversation while having personal shoppers assist with shopping and ringing.

Morning Menu: Regular and decaf coffee, assortment of gourmet pastries, miniature quiches, juices and Macy's bottled water. *Afternoon*

Menu: Avocado chicken salad on a crispy tortilla, sun-dried tomato and goat cheese tarts, assorted soft drinks and Macy's bottled water.

Nosh and Network with a Splash

Offered for 2 hours with china service during store hours. A perfect start (or end) to the day...shop 'til you drop has never been so much fun!

Morning Menu: Regular and decaf coffee, assortment of gourmet pastries, miniature quiches, juices and Macy's bottled water, mimosas and bloody mary's.

Afternoon Menu: Avocado chicken salad on a crispy tortilla, sun-dried tomato and goat cheese tarts, house red and white wine, assorted soft drinks and Macy's bottled water.

Home

Identifying Your Decorating Personality

A home can and should do more than simply shelter. It should nurture and comfort, stimulate and reward you. Spend an hour with a member of the interior design staff and learn about the goals of interior design and, through a fun and revealing lifestyle analysis, find your own decorating personality. For added value, consider combining with a Trend House Tour.

Food and Wine

Cooking

Culinary Council Cooking Class

Taste what the great chefs are cooking up. Chef Instructors will demonstrate recipes sure to delight—each created by a member of the Macy's Culinary Council, composed of well-known American chefs such as Gale Gand, Tyler Florence, Rick Bayless and Tom Douglas.

Frango® Cooking Class

Signature Frango® Mint Chocolates are more than a chocolate to be enjoyed on their own. Chef Instructors in the Culinary Studio will demonstrate how to make wonderful desserts and cookies using this chocolate flavor favorite.

Fee-based Programs For Groups continued

Food and Wine

Cooking (continued)

Salsa & Margaritas

Learn how to make tasty Mexican food inspired by the margarita. Chihuahua cheese enchiladas with Oaxacan mole sauce, quesadillas with salsa verde, guacamole, skirt steak fajitas with salsa de perro and churros. Add in freshly blended margaritas and enjoy the fiesta.

Scotch & Steak: Just for Men

Explore the dynamic duo of Scotch and steak. Our chef will create a spectacular feast of steak and potatoes, grilling beautiful cuts of meat dripping with succulent marinades, while offering tastings of several brands of top-shelf Scotch. Menu includes Bacon-Wrapped Tenderloin of Beef with Herb Butter, Roast Herb Potato Wedges and Steamed Artichokes with Drawn Butter.

State Street Favorites Lunch

Discover how favorite menu items from State Street restaurants are made and sample three hearty portions of the recipes in the Macy's Culinary Studio. The Chef Instructor will demonstrate why these items are the top sellers and will provide each guest with a copy of the recipes.

Wine Tasting

Offering an impressive selection of wines from all over the world, wine specialists share tips on selecting just the right wine for your favorite recipes. Wine tasting programs are offered with appropriate accompaniments. Selections made from Macy's extensive wine offerings. For all food and wine programs, maximum group size is 50 participants. Please allow 1½–2 hours.

Wine Tasting Tours Visit a country or an entire region through the discovery of wine. Explore the relationship between a land and its people by learning about native wines and their distinguishing characteristics. Choose from France, Italy, Spain, Australia/New Zealand, the Pacific Northwest or South America (Chile and Argentina).

Wine Varietals Learn about the basic wine grape varieties, their general taste characteristics, how and why they vary by region and how the style of the winemaker can affect the wine. Explore Cabernet Sauvignon, Merlot, Syrah/Shiraz, Chardonnay, Sauvignon Blanc, Riesling or Pinot Grigio.

Policies and Procedures for Fee-based Programs

30-day advance reservations are required and are based on availability. Fee-based programs at the State Street store are available for groups of 15–100. Programs are one to two hours in duration and are priced based on a minimum of 15 participants unless otherwise noted. Programs are presented theater-style with speaker podium and demonstration area. Light refreshments appropriate to time of presentation are served. Program fees range from \$15 to \$60 per person inclusive. Reservations require a \$200 non-refundable deposit, regardless of group size, due 30 days prior to arrival. Final guarantee and final payment are due 2 weeks before arrival.

Group Dining

Group Reservations

Walnut Room

Groups have been dining amidst the elegant and stately Circassian walnut paneling and Austrian chandeliers for 100 years. Lunch and dinner are offered for groups. Holiday (November and December) service hours and policies vary and are subject to change without advance notice.

Monday and Tuesday: 11am–2pm*

Wednesday–Saturday: 11am–7pm*

Sunday: 11am–5pm*

Culinary Studio

The 4,200-square-foot studio is one of the hottest venues for cooking demonstrations and group meals. The state-of-the-art facility can host groups of 15–75 for breakfast, lunch and dinner.

*Service hours are subject to change without advance notice.

See Appendix for menus and group rates.

Policies and Procedures for group dining

Tourism Sales & Marketing offers group reservations year-round for out-of-area groups, professional travel planners and meeting planners. Advance reservations are required and are based on availability. Group menus and pricing are offered. Blackout dates apply. Minimum group size is 15; maximum group size varies by location. Final guarantee, menu selection and final payment are due 2 weeks prior to arrival with the exception of the holiday season, which requires an advance deposit. Reservations for groups during the holidays (November and December) require a non-refundable deposit of \$200 regardless of group size, due on October 1 or upon reservation if made after October 1. All reservations will receive written confirmation within 72 hours.

On-Own Dining

Frango® Café 7th floor

Monday–Saturday: 11am–3pm

Sunday: 11am–5pm

A focused menu of grill items, sandwiches and sundaes served in a relaxed café atmosphere.

Seven on State 7th floor

Monday–Saturday: 11am–3pm

Sundays: Closed

An upscale food court featuring salads, soups, tortillas, Asian noodles and American grill fare.

InField's lower level

Monday–Saturday: 11am–7pm

Sundays: Noon–5pm

An upbeat, friendly Chicago-themed bar and restaurant serving great pub food.

Chicago Group Packages

Tiffany Tours (March–October annually)

Chicago Architecture Foundation

In cooperation with Macy's, The Art Institute of Chicago, the Marquette Building and the Chicago Cultural Center, the Chicago Architecture Foundation offers this 2-hour docent-led walking tour, exploring the art glass designed, crafted or installed by the Tiffany Glass and Decorating Company, Louis Comfort Tiffany and his contemporaries in four late-19th-century Chicago landmark buildings. In addition to interpretations of these mosaics, lighting fixtures, ceilings and vaults, the tour describes the buildings in which they are housed, recent restoration efforts and the history behind the art form. Tours begin in the ArchiCenter at 224 South Michigan Avenue at Jackson Boulevard (across from the Art Institute) and end at Macy's. Tours available year-round based on availability. For group inquiries, e-mail jdevermann@architecture.org or call 312-922-3432. Lunch or dinner in the Walnut Room is optional and at an additional fee.

Appendix

Menus

Walnut Room Group Menu

Escort Notes

Tour Locator Map

2009 Rate Sheet

Walnut Room Group Menu

Standard Lunch/Dinner \$25.95 per person*

Mandarin Chicken Salad

Mixed Greens, Sliced Marinated Grilled Chicken, Red Peppers, Bacon, Almonds, Mandarin Oranges, Water Chestnuts, Pea Pods and Crisp Wontons Tossed with Toasted Sesame Dressing

Peach Nest

Our Famous Chicken Salad topped with Almonds in a nest of Shoestring Potatoes with Peaches, Grapes, Strawberries, Sliced Almonds and a trio of Breads

Mrs. Hering's Chicken Pot Pie

Tender White Meat Chicken in a Veloute Sauce with Peas and Carrots topped with a flaky Puff Pastry

Marcus's Swedish Meatballs

A Blend of Beef, Pork, and Veal in a Light Cream Sauce served over Mashed Potatoes with Pickled Cucumber and Lingonberry Preserves

Select a glass of wine to accompany your meal for an additional \$7 per person.*

Each meal selection includes a delicious Walnut Room Salad, Bread, choice of Entrée, choice of Non-alcoholic Beverage, and Frango® Mint Ice Cream Pie for dessert.

Valid January 8, 2009 - October 31, 2009.

**Includes tax and gratuity*

Premier Lunch/Dinner \$30.95 per person*

Asiago Crusted Chicken

With Pommery Mustard Sauce served with Sour Cream and Chive Whipped Potatoes and Fresh Vegetables

Caramelized Salmon

Served with Sour Cream and Chive Whipped Potatoes and Fresh Vegetables

Ming's 321 Shrimp

Shrimp served with Green Onions, Tomatoes, Edamames, and Sweet & Tart Soy Ginger Sauce

Select a glass of wine to accompany your meal for an additional \$7 per person.*

Each meal selection includes a delicious Walnut Room Salad, Bread, choice of Entrée, choice of Non-alcoholic Beverage, and Frango® Mint Ice Cream Pie for dessert.

Valid January 8, 2009 - October 31, 2009.

**Includes tax and gratuity*

Your group may select up to two entrées, except during Holiday when only one entrée is available. If two different entrées will be served to your group, the Walnut Room requires that you provide cards identifying each diner's selection at their place setting.

Final guarantee of group size, payment and menu selections must be received 14 business days prior to your group's arrival.

Holiday menus will vary.

Escort Notes

Macy's on State Street

- The first Marshall Field's store was destroyed during the Great Chicago Fire in 1871
- Current building was constructed in six phases between 1893 and 1914 and was originally six different buildings that comprise the city block
- From 1987 to 1992, the State Street store was renovated, with the major objective to unify these six buildings which make up the store
- Second-largest department store in the world
- Encompasses one square city block, totaling over 2 million square feet and 10 floors of retail shopping
- Designed by the architectural firm of D. H. Burnham & Co.
- Listed on the National Register of Historic Places

The Great Clocks

- Commissioned in 1897
- Weigh 7¾ tons each
- Perched on the corners of State and Washington (1907) and State and Randolph (1904), each clock is a city landmark
- Immortalized in a Norman Rockwell painting for the November 3, 1945, cover of the most popular magazine of the time, *The Saturday Evening Post*

Granite Pillars

- Constructed in 1902
- 50 feet tall
- Located on State Street
- Second tallest in the world, next to those on the facade of the ancient Egyptian Temple of Karnak

The North Light Well

- Built in 1902
- The tallest light well located in any department store in the world
- At the State and Randolph Streets corner
- Reopened in 1992 after years of renovation

Tiffany Ceiling

- Constructed in 1907
- Designed by Louis Comfort Tiffany
- Turn-of-the-century masterpiece was the first and is the largest of its kind
- 6,000 square feet and containing 1,600,000 pieces of favrile glass
- Hand-laid by 50 men working for more than two years under the supervision of Louis Comfort Tiffany
- Written plans for the design do not exist, ensuring the design remains unduplicated

Corinthian Columns

- Constructed between 1902 and 1907
- Located throughout the 1st floor
- An original part of the structure designed to lend support to the upper floors

Burnham Fountain/ The "Lost" Fountain

- Constructed in 1991 and built to the likeness and scale of Daniel Burnham's original plans for the State Street building
- Plans for the fountain were recovered after the architectural firm of Hambrecht Terrell discovered drawings while doing more than 2,500 hours of research for our renovation during the early 1990s

Escort Notes continued

The Atrium

- Constructed in 1991 to be the unifying centerpiece of the renovation
- The 10-story landmark addition preserves the integrity and grandeur of the original structure
- The only remaining part of Holden Court, the alley that originally traversed the center of what is now the State Street store
- Holden Court was originally capped by a fire escape shaft open to the outside elements

The 28 Shop®

- Opened in 1941
- Haute couture shop within the store
- Named for the traditional entrance of the carriage trade at 28 E. Washington Street
- Originally housed 28 dressing rooms, each with a distinct décor
- Designed by Joseph Platt, who in 1939 had completed his work on the set of the classic film *Gone With the Wind*
- Christian Dior and a very young Yves Saint Laurent made their first trip to America in the fall of 1957 to visit our 28 Shop®

The Walnut Room

- 8th-floor viewing area
- One of the oldest restaurants in Chicago
- Features the original Circassian walnut paneling and Austrian chandeliers
- The famous “Chicken Pot Pie” was originally the recipe of Mrs. Hering, an employee in the Millinery department in the 1870s
- The Wine Bar offers 100 wines by the bottle and 50 by the glass

Trend House

- Opened in 1937
- 2,500-square-foot model home within the 8th-floor furniture department
- Each year is transformed to reflect the most current lifestyle trends in color, fabric and furniture design
- Designed by members of Macy’s residential interior design staff

Holiday

- 2-story Great Tree in the Walnut Room, trimmed with 15,000 lights and 1,200 ornaments
- World-famous animated, themed window displays (State Street)
- SantaLand, home to Santa Claus (5th Floor)
- Holiday Lane Shop (6th floor)
- Holiday Traditions Tour offered Saturdays at 11 am from Tree Lighting through December

Frango®

- Three different kinds of chocolate are part of the Frango® recipe
- 200 lbs. of chocolate are melted to make one batch of Frango® Mint Chocolate candy
- Over one million pounds of Frango® Mint Chocolates are produced each year

Glamorama®

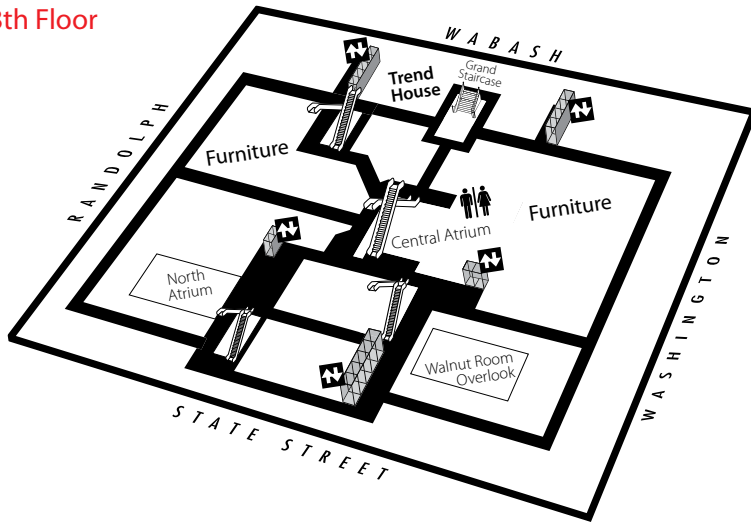
- The fall fashion happening kicks off the fall fashion season with the newest looks from celebrated designers
- Stage shows and unforgettable performances by renowned entertainers celebrate the fashion extravaganza
- Presented in the historic Chicago Theater
- Event proceeds benefit The Ronald McDonald House

Flower Show

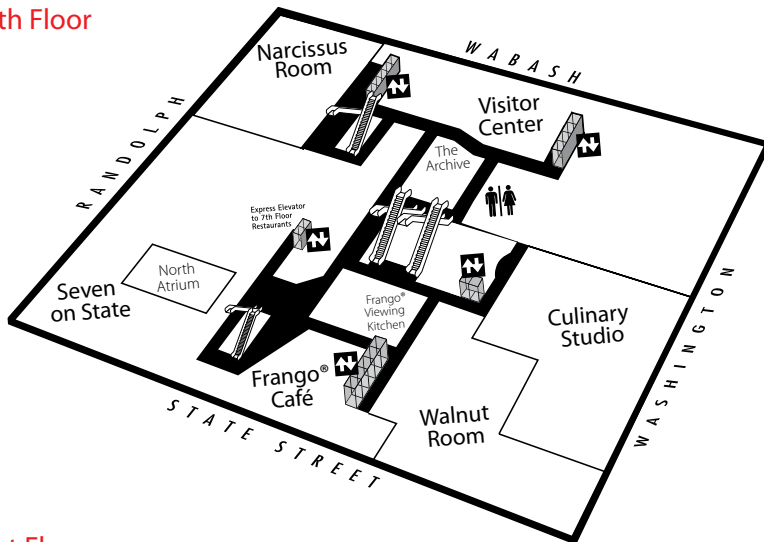
- Held week prior to and following Easter
- More than 1 million plants and cut flowers
- Over 7,000 staff hours to design and install

Tour Locator Map

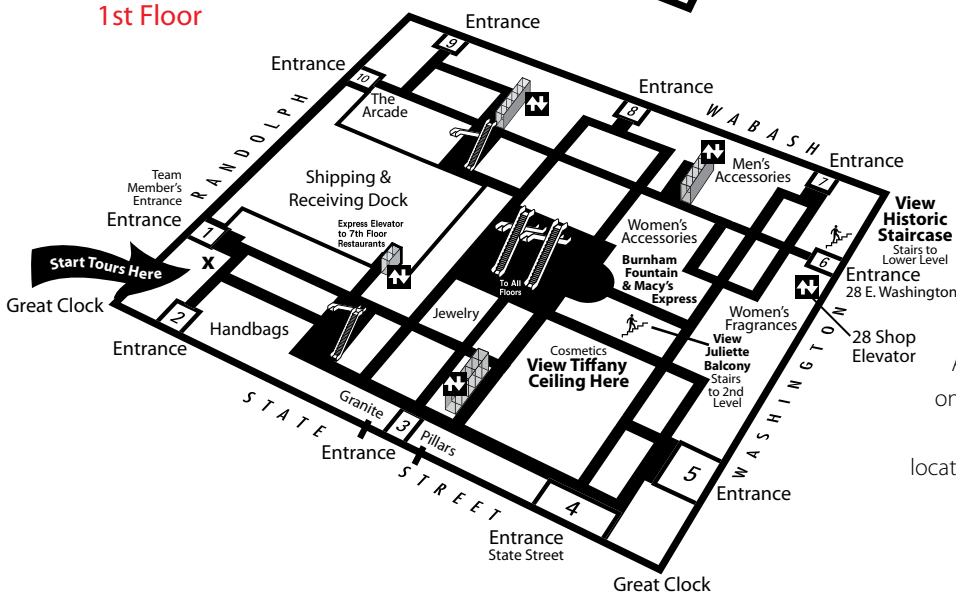
8th Floor



7th Floor



1st Floor



Legend	
	Elevator
	Restrooms
	Stairs

Contact Information

Macy's Tourism Sales & Marketing, North Region
 Office 312-781-4699
 Fax 312-781-5407
 Visitor Center 312-781-4483

Macy's on State Street
 111 N. State Street
 Chicago, IL 60602

visitmacys.chicago@macys.com (email)
 www.visitmacyschicago.com

Store Hours

State Street Store
 Monday – Saturday: 10am – 8pm
 Sunday: 11am – 6pm

Motor Coach Information

Authorized motor coach loading/unloading zone is on Randolph at State Street, on the northwest corner (Randolph is one-way westbound). Check parking locations below for construction or temporary changes.

Designated City of Chicago motorcoach parking info can be obtained at www.choosechicago.com

2009 Rate Sheet

		Duration	Fee per Person	Min #	Max #
Group Tours	Macy's Flagship Tour	45 Minutes	\$5	15	30
	Holiday Traditions (Nov-Dec)	45 Minutes	\$5	15	30
	Trend House (Seasonal/dates vary)	45 Minutes	\$5	15	30
	Window Magic	45 Minutes	\$5	15	30
Meals	Walnut Room				
	Lunch/Dinner Standard	75 Minutes	\$25.95	15	150
	Lunch/Dinner Premier	75 minutes	\$30.95	15	150
Fee-Based Programs	Beauty Break	1 hour	\$15	15	100
	Fashion Trends <i>Choose a program</i>	1 hour	\$40	20	100
	On-Floor Shopping Party				
	Shoe Diva	2 hours	\$40	25	50
	On the Go	2 hours	\$47.95	25	100
	Nosh and Network	2 hours	\$53.95	25	50
	Nosh and Network with a Splash	2 hours	\$59.95	25	50
	Food & Wine				
	Culinary Council Cooking Class	1½ hours	\$40	15	50
	Frango® Cooking Class	1½ hours	\$35	15	50
	Salsa and Margaritas	1½ hours	\$40	15	50
	Scotch & Steak: Just for Men	2 hours	\$60	15	50
	State Street Favorites: Lunch	1½ hours	\$35	15	50
	Wine Tasting Tours	1½ hours	\$40-\$50	15	40
Wine Varietals	1½ hours	\$35-\$45	15	40	
Home					
Finding Your Decorating Personality	1 hour	\$15	15	100	

Rates valid through December 31, 2009.